



Ishaaq Ali

Customer Assistant

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Languages

English (Native)

About

- I have graduated with a Law LLB from City University of London.
- I have the drive and passion to accomplish goals.
- I am honest, reliable with problem-solving experience.
- I am proficient at building and maintaining professional relationships. • Experienced in cash handling and credit card transactions.
- Achievement-oriented – able to accomplish work toward targets and deadlines.
- I enjoy working in a team, while also able to work using my own initiative.

BRANDS WORKED WITH

ATM Solicitors Ilford

Clarks

a Human Rights NGO

Wilko

Experience

● Internship

ATM Solicitors Ilford | Jan 2024 - Jun 2024

- I received my training from a solicitor who specialises in Criminal and Property law.
- Regularly given the task to file confidential documents and case files in an organised fashion and accessible for easy use.
- Management of front reception, receiving phone calls, reply to emails and dealt with clients queries.

● Customer Assistant

Clarks | Jun 2023 - Mar 2024

- Assisting customers with queries and making sales.
- Duties behind the till, taking cash payments and card transactions.
- Ensured the store was kept to an organised standard and replenished displays with new stocks.
- Regularly welcomed customers and ensured they were given customer service to a high standard.
- Successfully completing the Clark Academy training to ensure high quality service to customers.

● Internship

a Human Rights NGO | May 2023 - Aug 2023

- I was appointed the team leader, my duties were to manage and ensure all tasks allocated to my team were completed to deadlines.
- A presentation dealing with the findings of our research for the human rights organisation was prepared and presented to the management of the NGO.



● Customer Assistant

Wilko | May 2022 - Apr 2023

- Working in a team to complete the shop floor duties.
- Actively communicated with customers on their queries.
- I was made the team leader to manage my team, to ensure the smooth running of the shop floor and stocks being kept up to date.

WORK EXPERIENCE / TRAINING

Education & Training

2024

● City University Of London

Bachelor of Law, Law

2021

● ARK Isaac Newton Academy

A-Levels,,

