



# Viktori Joti

Part-time

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## Languages

- Spanish (Work Proficiency)
- Italian (Native)
- English (Fluent)
- Albanian (Fluent)

## About

As a versatile professional with experience in customer service and inventory management, I excel in dynamic retail settings. My background in pharmacy and hospitality equips me with strong guest relations skills, making me well-suited for temporary sales associate roles.

BRANDS WORKED WITH

PIANETA PIZZA

## Experience

### ● Pharmacy Dispensing Tech Trainee

Farmacia Comunale Urbino | Jun 2023 - Now

Responsibilities:

Supported pharmacists in the preparation and dispensing of medications. Managed inventory and upheld stringent standards for pharmaceutical storage and safety.



### ● Part-time Waitress

PIANETA PIZZA | Jan 2017 - Jan 2019

Responsibilities:

Provided high-level service by taking orders, serving food and drinks, and managing guest relations. Informed customers about menu details, including ingredients and preparation techniques. Skills Learned: Enhanced interpersonal and communication skills through daily interactions. Developed a deep understanding of Italian cuisine and effective sales techniques. Honed problem-solving skills by addressing and resolving customer issues effectively.

### ● English Tutor

| Jan 2013 - Jan 2017

Responsibilities:

Designed and executed personalized English lessons focused on improving linguistic skills. Evaluated student progress and adapted methodologies to enhance learning outcomes.

Skills Learned: Mastered educational content development and adaptive teaching strategies. Strengthened interpersonal skills through tailored student engagements.

## Education & Training

### 2017 - 2024 ● University Of Urbino

Master of Pharmacy,

### 2013 - 2018 ● Istituto Magistrale Elena Principessa

8 GCSE's grade,