



# Yifan Zheng

Sales Associate

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## Languages

English (Work Proficiency)

Chinese (Native)

## About

Enthusiastic postgraduate student with a positive attitude to work, seeking a part time position. Able to work up to 20 hours per week, including weekends. I'm ready to work as soon as possible.

Throughout my previous professional experiences, I have meticulously honed my communication and interpersonal skills, recognizing their pivotal role in creating a positive and captivating shopping experience for customers.

Enclosed herewith, you will find my resume, which thoughtfully outlines my relevant experiences and skill set. I would be greatly honored to engage in a discussion about how my attributes harmonize with the ethos of your brand and how they can further enhance the overall customer experience.

### BRANDS WORKED WITH

- Juewei Yabo(Duck)
- SanFu

## Experience

### ● Sales Associate

Juewei Yabo(Duck | Sep 2021 - Dec 2021

Customer Service: Accurately weighed and thoughtfully packed spicy snacks based on individual customer preferences; Proactively recommended new products. Prepared takeout orders efficiently, ensuring timely and accurate service. Cleaning: Maintained cleanliness and organization in the sales area to enhance customer satisfaction.

### ● Sales Associate

SanFu | Jan 2019 - Mar 2019

Skills: Serve customers at the tills; Assisted customers with packaging and managed clothing exchanges and returns. Teamwork: Collaborated with the team to optimize shelf layout and maintain store aesthetics after closure.

## Education & Training

2022 - 2024

### ● University College London

MSc Infrastructure Investment and Finance,

2018 - 2022

### ● Renmin University of China (RUC)

Bachelor of Science in Mathematics,