



Clifford Pinto

Customer Service Representative

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Languages

English

About

With a solid foundation, I've honed my skills in customer service, transaction handling, and teamwork to drive sales and ensure customer delight. Proficient in English, my diverse abilities from client advising to inventory management makes me an adaptable asset in retail settings.

BRANDS WORKED WITH

- Morgan Stanley
- Poptates India

Experience

● Customer Service Representative

Pop Tate's | Jan 2019 - Jun 2019

Provided exceptional customer service by addressing inquiries and resolving issues in a timely and professional manner.

Operated cash register and processed transactions accurately. Collaborated with team members to achieve sales targets and maintain customer satisfaction.



● Summer Internship

Morgan Stanley | May 2018 - Jul 2018

Provided customer assistance by offering product information and facilitating order processing, enhancing customer satisfaction and contributing to sales growth.

Demonstrated teamwork by achieving personal targets and aiding colleagues during high-demand periods, fostering a collaborative and supportive work environment.

Education & Training

2024 - 2025

● Coventry University

MSc. Global Financial Trading,

2017 - 2020

● St. Andrew's college of Science, Arts & Commerce

Bachelor of Commerce,