



Jolomi Toghanro

Open to work!

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Languages

English

About

With diverse experience at Samsung Electronics and Joe & The Juice, I excel in engaging customers, sharing product knowledge, and meeting sales targets. Skilled in problem-solving, I deliver exceptional service, thriving under pressure across various retail settings.

BRANDS WORKED WITH

- MAKER JOE & THE JUICE
- Charlton Athletic Football Club
- Dishoom King's Cross
- Samsung Electronics
- Blue Square

Experience



● Experience SPECIALIST

Samsung Electronics | Jan 2023 - Now

Demonstrate in-depth knowledge of Samsung's latest products and technologies. Engage with visitors, providing exceptional customer service. Achieved 13% of the 20+ member team's sales target within the first month of employment. Speaking in front of crowds and giving tours to top executives of companies such as Google, Microsoft and more. Create immersive and interactive experiences for customers. Assist with troubleshooting technical issues and providing solutions.

● BARISTA/SANDWICH

MAKER JOE & THE JUICE | Sep 2022 - Jan 2023

BARISTA/SANDWICH 2022-2023

MAKER JOE & THE JUICE

Making coffee, juices and sandwiches to a high quality under timed conditions and immense pressure especially in mass for businessmen. Memorising the recipes for all juices, smoothies and sandwiches in under 1 week of training.

● WAITER/FOOD RUNNER

Dishoom King's Cross | Jan 2022 - Sep 2022

Carrying large trays of food up and down 3 flights of stairs. Greeting customers and excellent interaction. Taking customer queries and helping them on my own (Manager not always needed). Memorising all 56 dishes on the menu and giving recommendations/suggesting food based on allergies.



● WAITER/RETAIL STAFF

Charlton Athletic Football Club | Jan 2020 - Jan 2021

Serving soft and alcoholic beverages to guests in the members' lounges behind the bar. Plating and serving food on the floor and taking it to tables. Selling snacks and drinks to fans from kiosks and dealing with customer complaints etc

Education & Training

2015 - 2022

● Grammar School

Science GRADE,