



Crystal Acheing

Assistant

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Languages

Spanish

English

About

With a successful stint at ZARA, I've honed my skills in customer service, stock management, and loss prevention, showcasing my adaptability and passion for the fashion industry. Fluent in basic Spanish and English, I excel in engaging with diverse clientele in fast-paced retail settings.

BRANDS WORKED WITH

- Bee Pharmacy
- Whipps Cross Hospital
- ZARA

Experience



Sales Assistant

ZARA | Nov 2023 - Jan 2024

I reviewed items on a frequent basis to discover needs and made sure to keep things well organised. Customer payments were processed using credit cards, mobile payments, and cash. Observed consumer conduct and worked diligently to prevent shoplifting and other losses. Proper stock rotation techniques resulted in reduced product waste. Followed management directions and completed daily activities to keep the business structured, clean, and customer-ready. Add tags, wrappings, and final touches to the goods before it goes on sale.

Otolaryngologist Assistant

Whipps Cross Hospital | Oct 2022 - Oct 2022

- Enhanced working relationships by participating in team-building activities.
- Spoke to customers in multiple languages to resolve problems and answer questions.
- Actively listened to customers to fully understand requests and address concerns.
- Developed excellent working knowledge of industry trends and improvements in processes.
- Optimised team training and staff development.
- Developed team communications and information for meetings.
- Operated equipment to exceed production targets.
- Exceeded goals through effective prioritisation and consistent work ethic.
- Identified issues, analysed information and provided solutions to problems.



Pharmacist Assistant

Bee Pharmacy | May 2022 - May 2022

- Accurately filled 40+ prescriptions every week.
- Placed timely and accurate supply orders to maintain optimal levels of medications, containers, labels and other materials.
- Maximised profitability by focusing on service income streams to increase attention to areas of opportunity.
- Communicated with nursing and medical personnel regarding medication orders or drug therapy issues.
- Instructed individuals on proper use of blood pressure monitors and other medical devices.
- Maintained relevant stock by adhering to control principles and proactively driving down holdings to optimise stock levels.
- Provided prescription intervention services and arranged delivery of prescription medicines to patients.

Education & Training

2023

Sir George Monoux College

BTEC Level 3 Applied Science,

