



Maya Smigielska

I am a friendly, positive, and dedicated team player.

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Languages

Polish

English

About

With a strong background in customer service, including art gallery and food server roles, I excel at creating engaging experiences. Proficient in English and Polish, my hospitality and sales skills make me an ideal candidate for dynamic retail environments.

BRANDS WORKED WITH

Coqbull Spitalfields,

Get Along Gang Playgroup

Leyton

Not for Sale Gallery

Ognisko Restaurant

Privately

South Kensington Club

Experience

● Intern

Not for Sale Gallery | Jan 2024 - Mar 2024

My primary responsibilities included providing guided tours to potential buyers, offering insightful and professional explanations of the artwork on display in a manner that was both understandable and engaging. This involved a deep understanding of the artworks' themes, techniques, and historical context, allowing me to convey their significance effectively to visitors. Additionally, I actively built and nurtured relationships with artists represented by the gallery, seeking to further understand their creative processes, inspirations, and intentions behind their work. By fostering these connections, I gained valuable insights that enhanced my ability to interpret and communicate the nuances of the artwork to gallery visitors, contributing to a more enriching and enjoyable experience for all.

● Babysitting

Privately | Sep 2021 - Mar 2024

It has taught me responsibility, and the ability to communicate with individuals of all age groups.

● Waitress

Coqbull Spitalfields, | Oct 2022 - Jun 2023

I fulfilled a multifaceted array of responsibilities centered around delivering exceptional customer service and enhancing the overall dining experience. Beyond taking orders and serving food and beverages with precision and efficiency, I also excelled in hostessing duties, warmly welcoming guests and ensuring they felt valued and attended to from the moment they entered the establishment. Additionally, I demonstrated a strong commitment to anticipating and exceeding customer needs, providing personalized recommendations, and addressing any concerns promptly and effectively. Collaborating closely with kitchen and bar staff, I ensured seamless coordination and delivery of orders, contributing to the overall success of the dining service. Through my dedication to excellence in hospitality and meticulous attention to detail, I consistently upheld the highest standards of service, leaving a lasting positive impression on guests and fostering a welcoming and memorable dining atmosphere.

● Waitress

Ognisko Restaurant | Jun 2022 - Oct 2022



I meticulously executed various responsibilities crucial to delivering a top-tier dining experience. My role demanded attention to detail, ensuring that every aspect of service, from welcoming and seating guests to maintaining impeccable presentation standard, reflected the establishment's commitment to excellence. I adeptly navigated the menu, offering informed recommendations and accommodating diverse dietary preferences with professionalism and grace. Collaborating seamlessly with kitchen and bar staff, I ensured efficient operations and upheld the restaurant's reputation for unparalleled service.

- **Childcare Assistant**

Get Along Gang Playgroup | Jul 2022 - Aug 2022

One week of full time work experience. I spent my whole day with the children. I was responsible for taking care of, feeding and entertaining them. I was also taught all necessary safety procedure and how to sign in and sign out the children as they come and go.

- **Ice Cream Server**

Leyton | Jun 2022 - Jun 2022

I had the responsibility of attracting and encouraging potential customers walking past to try and buy my product. It has taught me how to politely handle miscommunications.



- **Housekeeper**

South Kensington Club | Dec 2021 - May 2022

I undertook a diverse range of responsibilities aimed at ensuring the highest standards of cleanliness, comfort, and hospitality throughout the premises. In addition to meticulously maintaining the cleanliness and organization of guest accommodations, public areas, and amenities, I played a pivotal role in welcoming guests with warmth and professionalism. Guiding them around the building, I provided informative tours, familiarizing them with the club's facilities and amenities while offering personalized assistance and recommendations. Additionally, I collaborated closely with other staff members to ensure seamless operations and exceptional guest experiences, consistently prioritizing the club's reputation for luxury and excellence. My dedication to maintaining pristine surroundings and delivering unparalleled hospitality contributed to fostering a welcoming and memorable atmosphere for members and guests alike.

Education & Training

2021 - 2023

- **Clapton Girls' Academy**

A-Level in Economics, Psychology and Polish,