



# Mohd Adnan

Customer Service Associate

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## Links

[Instagram](#)

## Languages

English (Fluent)

Hindi (Native)

## About

Hello! I am Adnan, and I am pursuing a Master of Art in Interactive Media Practice at the University of Westminster, London. I'm Dedicated, and results-oriented individual seeking a position as a Sales assistant in a dynamic organization in London. Proven ability to collaborate effectively in a team environment, deliver exceptional customer service, and contribute to achieving organizational goals. Eager to leverage strong interpersonal skills and a passion for teamwork to drive success and growth within the organization.

### BRANDS WORKED WITH

Alif Collection

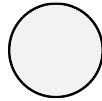
BRANDBOX

## Experience

### ● Sales Associate

Alif Collection | Sep 2022 - Aug 2023

- Assisted customers in selecting products, addressing inquiries, and completing purchases.
- Collaborated with team members to meet and exceed sales targets, achieving a 15% increase in monthly sales.
- Maintained a clean and organized store environment, ensuring a positive shopping experience for customers.
- Utilized effective communication to relay product information and promotions to customers, resulting in increased sales and customer satisfaction.



### ● Customer Service Representative

BRANDBOX | Jan 2022 - Aug 2022

- Responded to customer inquiries and resolved concerns promptly, demonstrating strong problem-solving abilities.
- Processed orders, returns, and exchanges efficiently, ensuring customer satisfaction and retention.
- Collaborated with cross-functional teams to enhance service processes and deliver exceptional customer experiences.
- Assisted in training new team members, ensuring a smooth onboarding process and consistent service delivery.

## Education & Training

2020

### ● M.S. University of Baroda

Bachelor of Arts,