



# Sean Dixon

Customer Service Manager

93250 Villemomble, France

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## Languages

English (Native)

## About

My managerial experiences and knowledge of interior design and retail has equipped me with a diverse range of skills and attributes which enables me to succeed in my previous and future positions, despite any task or situation presented to me. I have a great track record in customer services and customer relations that enables me to deal with all situations and people, whether they be customers or working colleagues of mine. I am extremely hardworking, reliable and work well both in a team as well as using my own initiative, I feel that due to my managerial skills, I can turn my hand to any new discipline.

### BRANDS WORKED WITH

- Howdens, Kitchen and Joinery
- HYGITECH
- Nissan Europe B2s
- of Fraser
- Style Ideas
- Ted Baker

## Experience



- UK Sales Manager**  
 HYGITECH | Aug 2018 - Now  
 UK Sales & Marketing  
 Managing client Accounts  
 Logistics  
 Accounting  
 Emails & phone calls – Front/Back office case management  
 Running Campaigns & creating new client accounts
- Technical Case Manager**  
 Nissan Europe B2s | Jul 2016 - May 2018  
 Creating technical cases  
 Assisting customer with Nissan information  
 Escalating technical issues and problem solving  
 Emails and phone calls – Front office case manager
- Customer Service Agent**  
 Nissan Europe B2s | Jul 2016 - Jun 2018  
 Customer service agent – phone lines  
 Raising cases  
 Corresponding to emails  
 Login calls and creating profiles
- Project Manager / Consultant**  
 Style Ideas | Jan 2014 - Oct 2015  
 Account Management  
 Following up sales/ clients satisfaction Project management  
 Design and planning  
 Sourcing resources  
 Sourcing suppliers  
 Managing people on the field Marketing  
 3D design and presentation  
 Representing the company for exhibitions and shows around the world  
 Creating Facebook/ Instagram pages
- Project Manager/Kitchen Designer**  
 Howdens, Kitchen and Joinery | Mar 2008 - Dec 2013  
 Managing private and commercial projects
  - Planning and designing
  - Trade and private sales Customer Sales/Sales Representative
  - Opening Accounts and Contracts
  - Generating New Business
  - Stock Control, General Sales
  - Run Local Council Contracts



- **Stockroom Manager Senior Sales**

Ted Baker | Nov 2005 - Jan 2008

Managing Staff, Running the Store, Optimizing Sales

- Merchandising, Tailoring
- Training Staff, Recruitment



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- **Assistant Manager**

of Fraser | Nov 2005 - Jan 2008



- **Assistant Floor Manager/ Visual Merchandiser**

Ted Baker | Nov 2005 - Jan 2008