



Zahida Gulam Ra-sool

Customer service officer

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Languages

English

About

A dedicated and experienced As a Principal in school and an Manager in Girls Hostel with a passion for teaching and a strong commitment to academic excellence. Possesses excellent communication skills, a comprehensive understanding of business principles, and a proven track record of delivering high-quality teaching and learning experiences to students. CAREER OBJECTIVE Motivated and experienced as a principal with seeking a challenging and rewarding teaching position at a reputable educational institution. I am passionate about inspiring and guiding students to develop critical thinking and problem-solving skills in the field of business and management and committed to delivering engaging, innovative, and relevant lectures while conducting cutting-edge research in the field.

BRANDS WORKED WITH

- AL NISA girls hostel Lahore Pakistan
- THE Merit Public school kamoke Pakistan.(april

Experience

- a Manager**
 AL NISA girls hostel Lahore Pakistan | Mar 2015 - Oct 2023
 Major tasks
 Looking after all the workers under me and managing staff and also managed their finance department.
- a principal**
 THE Merit Public school kamoke Pakistan.(april | Jan 2010 - Mar 2015
- SSC General**
 | Jan 2003
 As a principal in Education Department at The Merit public school
 - Management all lectures, tutorials, and seminars to all level students of various Education topics.
 - Mentor and tutor at Allama Iqbal Open University, Provide academic guidance and support to students, including advising on coursework and assessments, supervising dissertations, and conducting research.
 - Develop and implement course materials, including syllabi, lecture slides, and assessment tasks, in accordance with course objectives and learning outcomes.
 - Provide academic guidance and support to students, including advising on coursework and assessments, supervising dissertations.
 - Collaborate with colleagues on curriculum development, course design, and assessment practices.
 - Conducted research in the field Educational Management, Higher Education, Quality Assurance, QEC and presented papers at various international conferences.
 - Engage in continuous professional development to remain up to date with the latest developed field of Education
 - Assisted in developing and implementing course materials, including syllabi, lecture slides, and assessment tasks.
 - Provided academic guidance and support to students, including advising on coursework and assessments

Education & Training

- 2018 ● **University of Lahore**
 M.Phil.,
- 2009 ● **Punjab University Lahore**
 Islamic studies,

- 2011 ● **AIOU islamabad**
Master of Education,
- 2010 ● **AIOU islamabad**
BED,
- 2007 ● **University of the Punjab**
Bachelor of Arts,