



Natyla Small

Sales Assistant

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Languages

German (Basic)

English (Native)

About

As a fashion-focused sales assistant at Miss Diva Shoes, I excelled in exceeding sales targets through personalised service. My versatility is shown in fast-paced settings like McDonald's and Nandos with excellent customer relations. Skilled in cash register operations and store maintenance, I'm prepared for any retail environment.

BRANDS WORKED WITH

- Burgess Sports
- McDonald's Lewisham
- Miss Diva shoes, Westfield Ariel Way
- Nandos
- YMSN

Experience

● Sales Assistant

Miss Diva shoes, Westfield Ariel Way | Dec 2023 - Jan 2024

- Provided 1-1 personal shopper experience to customers by catering to their needs
- Exceeded sales targets through styling customers and showcasing products
- Maintaining a good display and hygiene standard

● Front of house staf

Nandos | Dec 2022 - Jan 2023

- Make our guests feel valued as part of our family by creating a fun and relaxed environment for them to enjoy.
- Give a warm welcome to our guests and make them feel at home
- Serve customers efficiently at the till – understanding and meeting their needs

● Front of house staf

McDonald's Lewisham | Apr 2022 - Oct 2022

- Fast pace environment taught me how to quickly apply new skills

● Admin

YMSN | Jun 2020 - Aug 2020

- Successfully reduced email response time by 50%
- Detailed evaluation of each project



● Volunteer

Burgess Sports | Jul 2018 - Oct 2019

- Assisted youth with engagement of children aged 5 - 11
- planned various sporting events for each age group resulting increased brain stimulation
- completed the ambassador program where I had gained invaluable leadership skills.

Education & Training

2023 - 2024 ● **Morley College**

Foundation degree: Fashion,

2021 - 2023 ● **St Joseph's College**

A levels,

2016 - 2021 ● Sydenham School

GCSEs,