



Atakan Yavuz

Luxury Manager

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Languages

English (Native)

Turkish (Fluent)

About

I am a dedicated retail professional with experience as a luxury personal shopper and supermarket assistant, known for exceptional customer service. I excel in product knowledge, online sales, restocking, and handling customer enquiries, showcasing adaptability and commitment to the retail industry.

BRANDS WORKED WITH

Lufthansa Technik Landing Gear Services

The Casting Collective Ltd

Dicle Quality Food UK LTD

Experience

● Engineering Apprentice

Lufthansa Technik Landing Gear Services | Sep 2022 - Now

Employer: Lufthansa Technik Landing Gear Services Address: Unit 3 Dawley Park, Kestrel Way, Hayes, Middlesex, UB3 1HP Position: Engineering Apprentice Duties:

- Working alongside expert mentors, who are specialists in aircraft maintenance for landing gear, in numerous departments including non-destructive testing, hydraulics, electrics and build.
- These aircraft vary from Airbus to Boeing including huge iconic jumbo jets such as the Airbus A380, Boeing 777 and Boeing 747.
- Progressing through multiple departments and working alongside different mentors.
- Observing the numerous processes and procedures done for maintenance of the landing gear's different components and help out where needed including real supervised work on the landing gear.
- Experience gained in using various tools to complete the task at hand.
- Production processes learned.
- Experience gained in Part 145 overhaul maintenance.
- Experience gained in reading AS9 1001 manuals.

● Supporting Actor

The Casting Collective Ltd | Apr 2022 - Now

Position: Supporting Actor Duties:

- Playing as a Supporting Actor in Cinema, TV, Adverts, Music Videos and many more productions including doing Voice Overs.
- Portfolio: 1. BBC Sports Advert 2. Warner Bros: Fast and furious 10 3. Apple TV: The Challenge 4. Apple TV: Ted Lasso 5. Amazon Prime: The Chelsea Detective 2 6. Vikkstar Humans Music Video 7. Gatorade Advert 8. The Ivy Collection Social Media Advert 9. BBC Cheaters Season 2 10. Apple TV: Slow Horses Season 3 11. Unilever Euro 2024 Social Media Advert

● Personal Shopper of Luxury Items

| Feb 2021 - Now

Employer: Self employed Address: Flat 30 Elizabeth Blackwell House, Progress Way, London, N22 5PA Position: Personal Shopper of Luxury Items Duties:

- Sourcing luxury sneakers and apparel on-demand.
- Maintained up-to-date knowledge of Nike and Adidas (expertise in Jordans and Yeezys) and applied it to customer interactions.
- Showcased Jordans through web design and photography on numerous social media sites to increase sales and revenue.
- Demonstrated exceptional customer service skills and translated complex conversations into simple solutions and sales.
- Built and maintained knowledge of products, current sales pricing and manufacturer events and promotions.

- Maintained high feedback ratings from customers by responding quickly to questions and problems.
- Sold various products by explaining unique features and educating customers on proper application.
- Answered incoming telephone calls to provide products and services information.
- Established credibility and created confidence quickly and easily with online sales.

- **Supermarket Assistant Volunteer**

Dicle Quality Food UK LTD | Mar 2020 - Sep 2020

Position: Supermarket Assistant Volunteer

Duties:

- Restocking shelves
- Helping customers with enquiries
- Unloading new stock
- Pricing items

Education & Training

2022 - 2024 ● **Kingston College**

BTech,

2016 - 2022 ● **Fortismere School**

GCSE,