



Simran Kaur

I've been working at Harrods & selfridges for the past 3 years I have worked in fashion, fragrance and makeup

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Languages

English (Native)

About

I am a hardworking Retail / fragrance and Sales advisor who goes above and beyond to give excellent customer service . I serve and look after customers from the moment they enter the store friendly and approachable . I can be relied upon to work with the rest of the sales team to complete the daily and weekly routines that will keep the store safe, clean and tidy. As a true professional I will always perform my duties in a safe manner and with an awareness of individual responsibility for health and safety at all times. I can be relied on to effectively develop good long term relationships with a wide range of my clients / customers . Being ambitious I would like to seek for a role that will offer a supportive environment to develop my career further in retail or Hospitality and sales .

- Knowing about the products being sold and being ready to explain them to customers
 - Comfortable working with numbers
 - Great attention to detail
 - Physically fit and able to take products off a suppliers truck
 - Flexible working hours
 - Over 3 year's experience in Retail, Luxury retail Hospitality , teaching and Social Care
 - High level of customer service
- Personal
- Able to work flexible hours and shift patterns including weekends
 - Friendly, helpful, confident and engaging personality
 - Able to communicate with a broad range of people
 - Punctual with time-keeping
 - Determined, motivated and hard-working
- Willing to relocate to: London - -

BRANDS WORKED WITH

- Harrods Ltd
- Salvation Army
- Selfridges
- Selfridges Skims
- St Joseph's Lower School
- Superdrug

Experience



● Sales Advisor

Selfridges | Aug 2023 - Aug 2023

Working in Birmingham bullring shopping centre
At selfridges for gucci beauty
I work the odd shift here and there
Handling transactions both cash and card
Traffic stopping
Keeping the counters clean and tidy
Organising stock

● Sales Associate

Selfridges Skims | Jun 2023 - Jul 2023

Sales associate for skims selfridges pop up at the corner shop working as a till cashier
Handling card and cash transaction
Keeping the till and counter clean and tidy
Calling out customers to collect orders
Handling returns and refunds
Sorting through stock and replen

● Sales advisor harrods

Harrods Ltd | Feb 2022 - Now

Working at Harrods Knightsbridge store in central london biggest luxury store in the uk

Sales advisor working for a london luxury agency

Working within beauty , healthcare , makeup

Fragrance, fashion and accessories and more

Brands I've worked for : Christian louboutin beauty , Prada beauty , skims , Kylie skin and Kylie cosmetics ,

Burberry fragrance , gucci beauty , loewe and many more

Helping customers

Traffic stopping and working in the fragrance hall

Putting transactions through the till

Restock and replenish shelves

Keeping the shop floor tidy and clean

Checking stock

Managing deliveries

Adhering and following strict rules and guidelines

Continuously offering the highest level of customer service to my Clients

Confidently working as part of a team and alone

Building relationships with clients

Reaching and exceeding store and sales targets

Steaming and ironing clothing and much more



● Sales Advisor

Selfridges | Feb 2022 - Now

Working at Selfridges london Oxford street store in central london biggest luxury store in the uk

Sales advisor working for a london luxury agency

Working within beauty , healthcare , makeup

Fragrance, fashion and accessories and more

Helping customers

Offering expert fragrance advice

Putting transactions through the till

Restock and replenish shelves

Keeping the shop floor tidy and clean

Checking stock

Managing deliveries

Steaming and ironing clothing and much more



● Superdrug Apprenticeship, Bedford

Superdrug | Jan 2018 - Jan 2018

Duties Included:

- Advising customers about non-prescription items
- Serving customers and making up orders
- Taking payments
- Labelling products
- Re-stocking shelves and display cabinets
- Taking calls from GP surgeries, nursing homes and clinics
- Entering medicine data on computerised dispensing systems

● Teaching Assistant

St Joseph's Lower School | Jan 2017 - Jan 2018

Duties Include:

- Getting the classroom ready for lessons and clearing away afterwards
 - Listening to children read or reading to them
 - Helping children who need extra support
 - Helping teachers prepare materials that match development needs
 - Supervising group activities, including outings and sports events
 - Helping teachers manage class behaviour
 - Looking after children who are upset or unwell
 - Leading classes with help from the teacher
- retail cashier customer service replenishing stock kitchen assistant enthusiastic determined retail

● Retail Assistant

St Joseph's Lower School | Jan 2017 - Jan 2018

Duties Include:

- Experience in all departments / fitting Rooms / Stock room
- Serving and advising customers
- Arranging goods in displays and on shelves
- Rotating and replacing stock
- Promoting extra products
- Taking cash and card payments and making sure the till balances / Cashier / Till experienced
- Dealing with returns
- Meeting sales targets

● **Kitchen Assistant / hostess**

langsglade | Jan 2016 - Jan 2018

Duties Include:

- Supporting chefs in a specific work section
 - 3+ years experience in a care home environment/ setting
 - Washing, peeling and preparing food items
 - Using a variety of kitchen equipment such as mixers, special knives and cutters
 - Unloading deliveries
 - Organising the storeroom
 - Washing kitchen appliances, work surfaces, floors and walls
- retail cashier customer service replenishing stock kitchen assistant enthusiastic determined retail

● **Sales Assistant**

Salvation Army | Jan 2016 - Jan 2016

Duties Included:

- Shelf stocking / Keeping the shop tidy
- Labelling
- Customer service
- Organising the floor / Replenishing stock

Education & Training

2017 - 2018

● **Central Bedfordshire College**

NVQ LEVEL 2 Beauty Therapy in Beauty therapy,

2012 - 2015

● **Biddenham Upper School**

GCSE or equivalent in Maths English science geography re btec ict textiles a,

2015

● **Biddenham Upper School**

GCSE's,