



Victor Oluwadare

Center Manager

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Languages

English

About

With a strong focus on enhancing customer experiences and promoting sustainable practices, I excel in delivering personalised solutions and fostering satisfaction. My background includes technical support with an eco-conscious approach, alongside basic English skills for effective communication in diverse retail settings.

BRANDS WORKED WITH

- Lagos State Ministry of Works and Housing
- Tek Experts
- United Bank For Africa (UBA)

Experience

● Profit Center Manager- Personal Banking

United Bank For Africa (UBA) | Sep 2022 - Dec 2023

- Maximize Financial Performance: Drive profitability and revenue growth through strategic banking operations.
- Enhance Customer Experience: Improve service quality and client satisfaction through personalized financial solutions.
- Ensure Regulatory Compliance: Adhere to financial regulations and internal policies to maintain operational integrity.

SUSTAINABILITY RESPONSIBILITIES

- Advocate Sustainable Finance: Promote eco-friendly banking practices.
- Invest in Sustainability: Direct funds toward eco-conscious projects.
- Educate for Change: Inform and guide clients on sustainable banking options.



● Technical Support Advocate

Tek Experts | Sep 2021 - Feb 2022

- Troubleshooting M365 with a focus on sustainability, validating subscriptions using eco-friendly scripts, promoting quick repairs, and reducing environmental impact.
- General troubleshooting of Microsoft Windows and O365 products with an eco-conscious approach, minimizing energy consumption and optimizing resource efficiency.
- Sustainable practices in Download, Installation & Activation (DIA) processes for Windows and O365 products.
- Customer Service with a commitment to sustainability and Quality Assurance (QA), ensuring environmentally responsible service delivery.

● NYSC Attache & Junior Architect

Lagos State Ministry of Works and Housing | Oct 2018 - Oct 2019

- Resolved Lagos state's housing deficit sustainably through public-private partnerships.
- Conducted eco-conscious site inspections, addressing dilapidations in residential buildings with sustainable maintenance solutions.
- Reviewed and provided environmentally friendly drawing plans for diverse housing typologies to promote sustainable urban development.

Education & Training

2024 - 2025

● University of Hertfordshire

M.Sc. Sustainable Planning & Environmental Management,

2016 - 2018

● Covenant University

Master of Architecture,

● **Covenant University**

Bachelor of Science,