

Ramazan Kas-trati

Assistant

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Languages

English

About

I am a highly motivated, passionate and adaptable individual who maintains a professional manner in the workplace. I am able to work well under pressure whilst meeting deadlines. I work well as part of a team and can also work independently using my own initiative. I am currently looking for an opportunity where I build on existing skills and gain new skills.

BRANDS WORKED WITH

Barking Town Centre Market

Barwick Manor Hotel

Frasers Group PLC

Odeon

Pannas Restaurant

Experience

● Cashier / Usher

Odeon | Feb 2022 - Now

One of the largest global Cinema chain in the UK
Cashier / Usher

- Retain positive customer service
- Handling guest enquiries
- Restocking food and serving alcohol beverages
- Preparation of hot/cold food
- Ticketing
- Ushering in screen halls

● Sales Assistant

Frasers Group PLC | Sep 2020 - Dec 2021

A Leading store and online retail outlet for sports goods and other intellectual property.

Sales Assistant

- Working in a team to ensure positive customer service
- Following instructions
- Organizing time-tables
- Leading on sales
- Time management

● Waiter / event host

Barwick Manor Hotel | May 2018 - Dec 2019

3 Star hotel, located in Rainham

Waiter / event host

- Leading a team
- High quality customer service
- Handling dealing of deliveries
- The maintenance, cleaning of the hall
- Working at large guest hotel events
- Concierge support / service

● Waiter

Pannas Restaurant | Oct 2017 - Feb 2018

Indian Restaurant located in Romford, Essex at the City Pavilion
Waiter

- Meeting and greeting customers entering the restaurant
- Taking customer orders
- Serving customers food and beverages
- Dealing with customer questions and issues
- Taking cash and card payments

● Business Assistant

Barking Town Centre Market | Apr 2015 - Sep 2015

London Borough of Barking and Dagenham

Business Assistant

- Setting up the stall

- Selling bedding products to customers
- Dealing with customer questions and issues
- Ensuring market stall is always fully stocked and is visually appealing

Education & Training

- | | |
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| 2019 | ● Havering College
Business & Logistics, |
| 2018 | ● Havering College
GCSE Maths & English, |
| 2017 | ● Havering College
BTEC Level 3 Business, |