

# Tasnim Akhtar

Barista

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## Languages

English

## About

With a strong background as a Barista at BobaMe and Bubble Blast, I've developed excellent customer service and sales skills, thriving in fast-paced retail settings. Proficient in engaging customers, working collaboratively, and adept at multitasking, making me perfect for dynamic temporary retail roles.

### BRANDS WORKED WITH

BobaMe

Bubble Blast

## Experience

### ● Bubble tea barista

BobaMe | Aug 2022 - Oct 2022

Sold drinks to customers

- Participated in promotion to the business
- Successfully spoke to customers, took their orders and helped them with any issues or enquires they had
- Managed the store on my own successfully
- Had excellent teamwork and communication skills as I had to work together with my team
- Influenced customers to ordering other products in the store successfully
- Learnt how to make different teas and deserts
- Worked at tills and serving drinks and deserts to customers in a friendly manner successfully

### ● Tea Barista

Bubble Blast | Jul 2022 - Aug 2022

- Learnt how to make different teas
- Worked well under pressure during busy times
- Successfully spoke to customers, took their orders and helped them with any issues or enquires they had
- Learnt the different skills needed such as making boba
- Had excellent teamwork and communication skills as I had to work together with my team



### ● Open Evening Assistant

Stepney All Saints School | Sep 2021 - Sep 2021

- Approached parents with confidence and had the ability to help them out with anything that was needed
- Deal with guests questions and enquires with confidence and friendliness
- Support staff as and when required and in accordance with everything themselves and the guests needed
- Showed excellent teamwork skills as the tasks required us to work efficiently as a team

## Education & Training

2021 - 2024

### ● Stepney All Saints Sixth Form

Btec in Business,