



Maiy Omer

Experienced Sales Consultant

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Languages

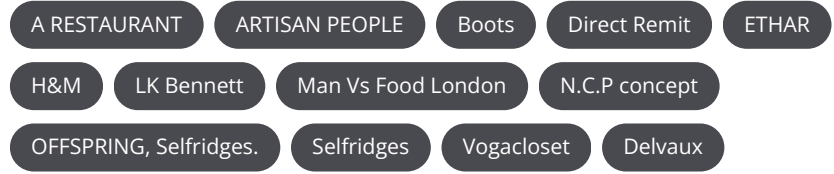
Arabic

English

About

Willing to relocate: Anywhere

BRANDS WORKED WITH



Experience



● Sales Operations

Selfridges | Jun 2023 - Now

Working at Offspring within Selfridges as a Sales Consultant.



● Brand Consultant

Selfridges | Jan 2023 - Feb 2023

N.C.P Concept via Selfridges - Sales Consultant



● Beauty Sales Assistant

Selfridges | Jul 2022 - Dec 2022

I work for agency as a sales associate for numerous luxury brands in beauty and fragrance

- Ysl
- Tom Ford
- Maison margiela
- Pat mcgrath
- Jo Malone
- Frederick Malle
- Aveda
- Benefit
- Hourglass
- Charlotte tilbury
- Chanel
- Creed
- Estée Lauder and many more



● Sales Assistant

H&M | Nov 2021 - Jan 2022

Seasonal temp. I worked in organising the fitting room ; tills and general customer service as well as maintaining a tidy shop floor.



● Shipment Processor

Vogacloset | Sep 2021 - Dec 2022

I process shipments by opening the packaging scanning the items inside, finding missing pieces making notes for anything necessary with products putting them all together and sending them to the right location.



● Sales Associate (Part-time)

LK Bennett | Nov 2019 - Oct 2020

I am a part time sales associate at L.k Bennett , I work 3 days a week. My main job roles is handling cashiers , maintaining the shop floor and organizing the stock room as well as answering phone calls and customer queries.



- **Cashier/Customer Service Assistant**

Direct Remit | Sep 2019 - Feb 2020

I worked part time 3 days a week at a money transfer branch sending money to middle eastern/Arab countries. I mainly work off of a computer where we have a software in place. When I'm not making transactions I file receipts in order of dates and form of transactions. Although these are my main job roles I take it upon my self to regularly clean and organize the work place as well as answering calls and answering customer queries.



- **Retail Sales Assistant**

Selfridges | Nov 2017 - Feb 2018

Within the store during the holiday season I worked in different departments varying from gift cards, wine shop, the veuve pop up personalising champagne cases, click and collect and the bakery section all in which include till work. I learnt how to adapt to each department and environment I was put in as well as meeting a variety of different customers from different back-grounds.

- **Waitress**

Man Vs Food London | Jan 2017 - May 2017

I worked as a waitress at man vs food. When I started working at the restaurant I received full training. My training consisted of greeting customers at the door, hosting them to their tables and taking their orders. It became my duty to give them the ultimate customer service in order for them to leave the restaurant satisfied with something more than just the food. I learnt how to create rapport with customers. I also kept the building clean and organized by regularly sweeping, mopping and clearing out tables when I'm not serving food or being of assistance to customer needs and queries.
waitress

- **Sales Assistant (Part-time)**

A RESTAURANT | Sep 2016 - Dec 2016

in Edgware road. My work with them has not been longer than a 3-4 months but I have learnt to serve a starter, main dish and drinks in a professional manner. I have also learnt how to set and organize a dining tables with cutlery and fold napkins.
Sales Assistant (Part-time)

- **Sales Assistant**

Boots | Aug 2015 - Aug 2016

I worked in boots for a year after finishing school. During my year there I learnt to ensure that I implement the optimal customer service by being patient with customer queries, learning the different isles and adapting to the work place environment and stock to be able to help others who are not as aware of directions for what they are looking for or need. I also learnt how to organize products on the shelves neatly.



- **Project support**

ETHAR | Jun 2019 - Aug 2019

During my time in this company I collected the necessary data needed in order to communicate and understand client needs on the day to day. I also organised market research and data analysis.



- **Sales assistant**

Delvaux | Nov 2023 - Dec 2023

I was trained in recognising and maintaining a variety of the finest leathers as well as brand history and knowledge. Assisting in day to day sales and safeguarding the products as well as styling and advising customers

Education & Training

- **business studies Hammersmith& Fulham college**

GCSE in Maths,

- **Heathrow Aviation Academy**

Certificate in air cabin crew preparation in Cabin crew,