



# Phillip Joseph

Warehouse Manager

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## Languages

English

## About

I bring extensive retail experience, having worked as a shop assistant at Cancer Research store and developed strong sales skills in direct marketing. Proficient in stock replenishment, customer service, and team leadership, I'm flexible with shifts and adhere to health and safety protocols.

### BRANDS WORKED WITH

- Waitrose
- Brand Ambassador for Aurora Worldwide in Sales and Direct Marketing
- the Cancer Research store

## Experience



### ● Warehouse operative

Waitrose | Sep 2020 - Mar 2024

Shift responsibilities: -stock replenishment, -working across both day and night shifts, -maintaining order compliance both in accuracy and item picks per hour, -follow all strict health and safety protocols

### ● Customer

Brand Ambassador for Aurora Worldwide in Sales and Direct Marketing | Dec 2012 - Aug 2018

Key responsibilities: -Engage in door-2-door sales and direct marketing, -Develop strong communication skills, -Build and lead teams on various charity-based campaigns, -Provide good customer service for existing clients, -Generate leads and drive sales, -show the ability to be self-motivated, -Be able to work independently and with a team

### ● shop/Customer assistant

the Cancer Research store | May 2008 - Sep 2012

## Education & Training

2009 - 2012

### ● Croydon University Centre

-GCSE grade C in Maths, Art and I.C.T and grade B,

### ● Croydon College

-GCSE grade C in English,

### ● Croydon College

-ND National Diploma in multimedia,

### ● Croydon University Centre

-BA honours Degree in Graphic Design,